

## **Boost x Tesco Mission Campaign FAQ**

### **1. When does the campaign start and end?**

The campaign is from 8<sup>th</sup> October 2020 (12:00am) until 31<sup>st</sup> December 2020 (11:59pm).

### **2. Who is eligible for this campaign?**

All Boost users.

### **3. What are the rewards for completing the mission?**

For completing the mission of spend RM 50 in two consecutive transactions: RM 5 TESCO Wallet cashback + RM 5 Kenny Rogers Wallet + RM 3 Secret Recipe Wallet cashbacks

For completing the mission of spend RM100 in three consecutive transactions: RM 10 TESCO Wallet + RM 5 Kenny Rogers Wallet + RM 3 Secret Recipe Wallet cashbacks

For completing the mission of spend RM 80 in two consecutive transactions: RM 8 TESCO Wallet cashback + RM 5 Kenny Rogers Wallet + RM 3 Secret Recipe Wallet cashbacks

You even stand a chance to win prizes!

### **4. Can I rejoin the mission once I have completed them?**

No, users can only join each mission once. Once for the RM 100 x 3 transactions mission, once for RM 50 x 2 transactions mission and once for RM 80 x 2 transactions mission.

### **5. What do I do if I completed my mission and do not receive my cashback?**

Please contact Boost at [support@myboost.com.my](mailto:support@myboost.com.my) for further assistance.

### **6. How do I use my cashback?**

The TESCO Wallet will be automatically deducted on the next TESCO transaction before the expiry date of 31<sup>st</sup> December 2020. No action by the user or counter staff.

Example: If your next purchase at a participating partner (TESCO, Kenny Rogers, or Secret Recipe) is RM50 and have RM5 cashback in the participating partner wallet, RM5 will be deducted automatically from your partner wallet and RM45 will be deducted from your main Boost wallet.

### **7. Is there a time frame to complete the mission? Can I complete a mission in 1 day?**

14 days for the RM50 x 2 transactions mission, 30 days for the RM100 x 3 transactions mission and 14 days for the RM80 x 2 transactions mission. Yes, the mission can be completed in 1 day.

### **8. How do I join the mission? How do I monitor my mission progress?**

Step 1: Scroll down in the Boost Homepage to go to My Missions page

Step 2: Choose a mission to activate

Step 3: The activated mission will show the progress bar in the My Missions page

### **9. How do I join the contest to win prizes?**

Any one (1) Boost transaction at Tesco will get you one (1) entry to win prizes. Thus, completing both missions will get you five (5) entries to win prizes!

### **10. What are the prizes I can stand a chance to win?**

Every month there are RM500 TESCO Wallet credit, RM200 TESCO Wallet credit, RM50 TESCO Wallet credit, and RM30 Boost Coins up for grabs.

### **11. What can I use the Boost Coins to spend on?**

You can use your Boost Coins to redeem rewards from our catalogue (refer to Browse Rewards page).

Rewards include money in Boost wallet (which will be added directly into your Boost Wallet), and exciting

physical prizes (which will appear on your 'My Rewards' page with instructions on how to redeem). You can also use Boost Coins to sign up for Boost Missions. You will find your rewards in the My Rewards page.