

Tesco Gift Voucher, Tesco eVoucher & Tesco Online eVoucher

Terms and Conditions

Purchasing Terms and Conditions

- Tesco Stores (Malaysia) Sdn Bhd (“Tesco”) offers from 0.5% up to 3% discount on voucher purchases based on quantity.
- Tesco reserves the rights to revise the discount rates for voucher purchases without prior notice.
- Resale of Tesco vouchers is strictly prohibited, and Tesco reserves the rights to immediately stop the sale of vouchers to Customers reselling its vouchers without prior written permission.
- The discount rate is only applicable for;
 - Cash at Store Customer service
 - Bank transfer to Tesco HQ
 - Cheque deposit
- Discount rates are not applicable for any form of cards transactions (Credit/Debit or Prepaid) which also includes e-wallets.
- Based on payment clearance in Tesco system, preparations of Tesco Gift Voucher, Tesco eVoucher and Tesco Online eVoucher will require 10 - 14 working days.
- Clubcard Points are not entitle for any voucher purchase at Tesco outlet Customer Service Desk and HQ.
- Visit us at: <https://tesco.com.my/Tesco-Vouchers/>
- For further enquiry email us at: myvoucher@tesco.com

Usage Terms and Conditions

- Tesco Gift Voucher & Tesco eVoucher can be used in place of equivalent cash value to buy merchandise at any Tesco stores in Malaysia
- Tesco Online eVoucher can only be used at Tesco Online, eshop.tesco.com.my/groceries/
- Tesco voucher is non-exchangeable nor refundable (ie not returnable for cash or new voucher).
- No change will be given if the purchase value is less than the value of voucher.
- Tesco voucher can be used together with cash (legal tender), credit card or debit card.
- Tesco Gift Voucher, Tesco eVoucher & Tesco Online eVoucher is valid for 365 days from the date of issuance or until a pre-determined fixed expiration date.
- Strictly no extension provided for Tesco Gift Voucher/ Tesco eVoucher / Tesco Online eVoucher.
- Each voucher is valid for one redemption only.
- Tesco will not entertain any claims for defaced, damaged or lost vouchers.
- Tesco Gift Voucher & Tesco eVoucher is not valid at the Food Court or any outlets not operated by Tesco.
- Tesco reserves the right to amend these Terms and Conditions without prior notice