



## Business as usual for Tesco during Movement Control Order

**KUALA LUMPUR, 17 March 2020:** All 60 Tesco Stores (Malaysia) Sdn Bhd as well as its home grocery shopping platform, Tesco Online will remain open for business during the government-mandated Movement Control Order (from 18th to 31st March 2020).

Tesco Chief Executive Officer, Paul Ritchie assures customers that Tesco has sufficient stocks and continue to replenish essential products in its stores to meet demand during this period or uncertainties brought on by the Covid-19 pandemic.

"We are working closely with our suppliers to maintain the supply of all key products especially fresh and frozen foods, grocery and essential non-food items. We ask customers to shop as they normally would and buy only what they and their family needs," he said.

"We understand the concern but buying more than needed can sometimes mean that others are left without. There is enough for everyone if we work together."

Ritchie also encourages customers to use the Scan & Shop app that was just launched last month when grocery shopping.

"Our customers can shop fuss free through our Scan & Shop app that will help them keep track of their shopping and scan their purchases as they go. Not only will customers be able to cut their shopping time, but also reduce physical contact while in stores," said Ritchie.

The Scan & Shop is free to download at the Google Play Store and the App Store and is available at all Tesco stores nationwide. To learn more, visit <https://www.tesco.com.my/Highlights/Campaigns/Scan-Shop/HighlightDetails/>

Customers may also shop for their needs via Tesco Online or shop via Happyfresh. Tesco has however imposed a temporary quantity limit to a maximum of three (3) units of each item on Tesco Online purchases to maintain efficiency in delivering and serving customers.

Tesco continues to work with the health authorities in undertaking necessary measures to ensure the health and safety of all colleagues and customers in stores as well as online. These measures include regularly disinfecting its trolleys, check-out counters, delivery trays, equipment and all high traffic areas. All Tesco colleagues have also been trained to practice good hygiene routines.

Should any customers have any questions regarding this matter, please contact the Tesco Customer Helpline at 1300 13 1313.

**ENDS**

### **About Tesco Stores (Malaysia) Sdn Bhd**

Tesco Malaysia was established in May 2002 through its first store in Puchong, Selangor. Today, it employs over 7,000 employees across 60 stores and two distribution centres throughout Peninsular Malaysia. In 2013, Tesco paved the way in online grocery shopping through the launch of Tesco Online which started in Klang Valley before expanding to Penang, Johor Bahru, Melaka, Negeri Sembilan and Ipoh.